Asiabots

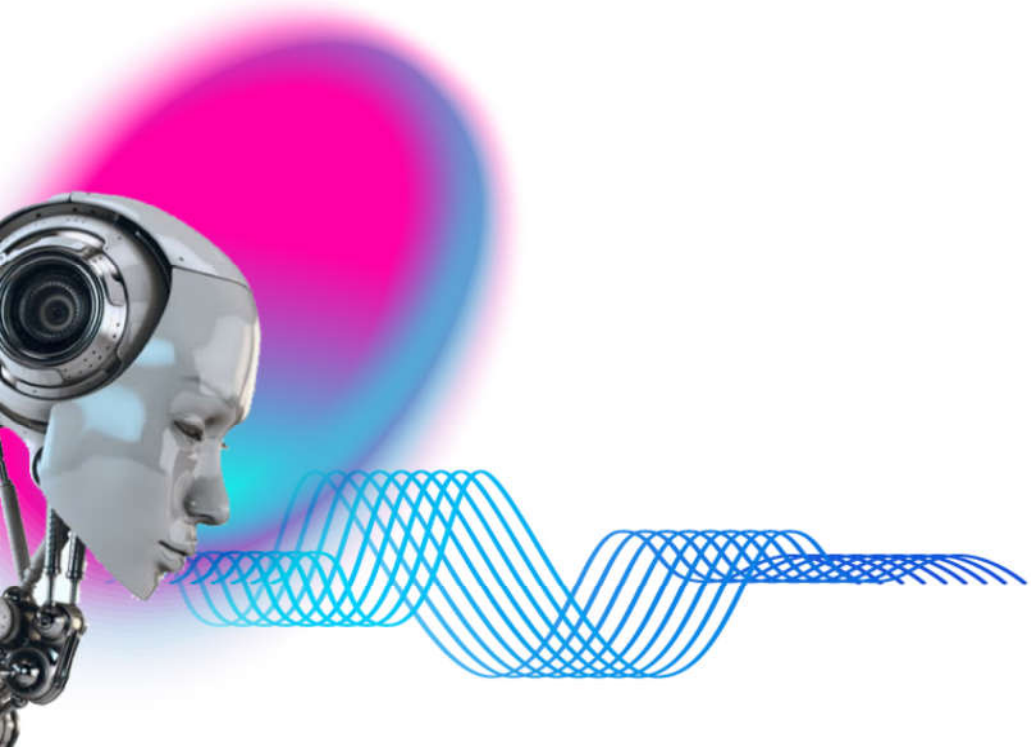
Optimising the **A.I** with User Experience

Presented by Chris Shum

Asiabots Limited

From Hong Kong to Asia

Asiabots



About us

Artificial Intelligence Company

Located in HK Science Park, Asiabots Ltd. is a company focused on A.I. & voice technology development. It starts from 2017 deploying its technology in medical areas, and gradually expand on other industries such as banking, insurance, hospitality, property and more.

Technology

Technology

Asiabots is famous for its Natural Language Processing (NLP) Technology which can handles Cantonese, Chinese and English. Besides, its self-developed humanlike natural voice engine (TTS) with various styles of sounds are appreciated by industries.

Products

Unique Products and Services

- Conversational A.I. Chatbot on omni-channels with an easy to use broadcasting engine.
- A.I. telephone call (in-bound and out-bound call)
- PAX System for phone calling
- A.I. Ambassador

Humanlike quality of voice

Innovative way to leverage the power of A.I.

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A.I. Human-like voice A.I. engine

Microsoft

廣東話語音合成引擎示範

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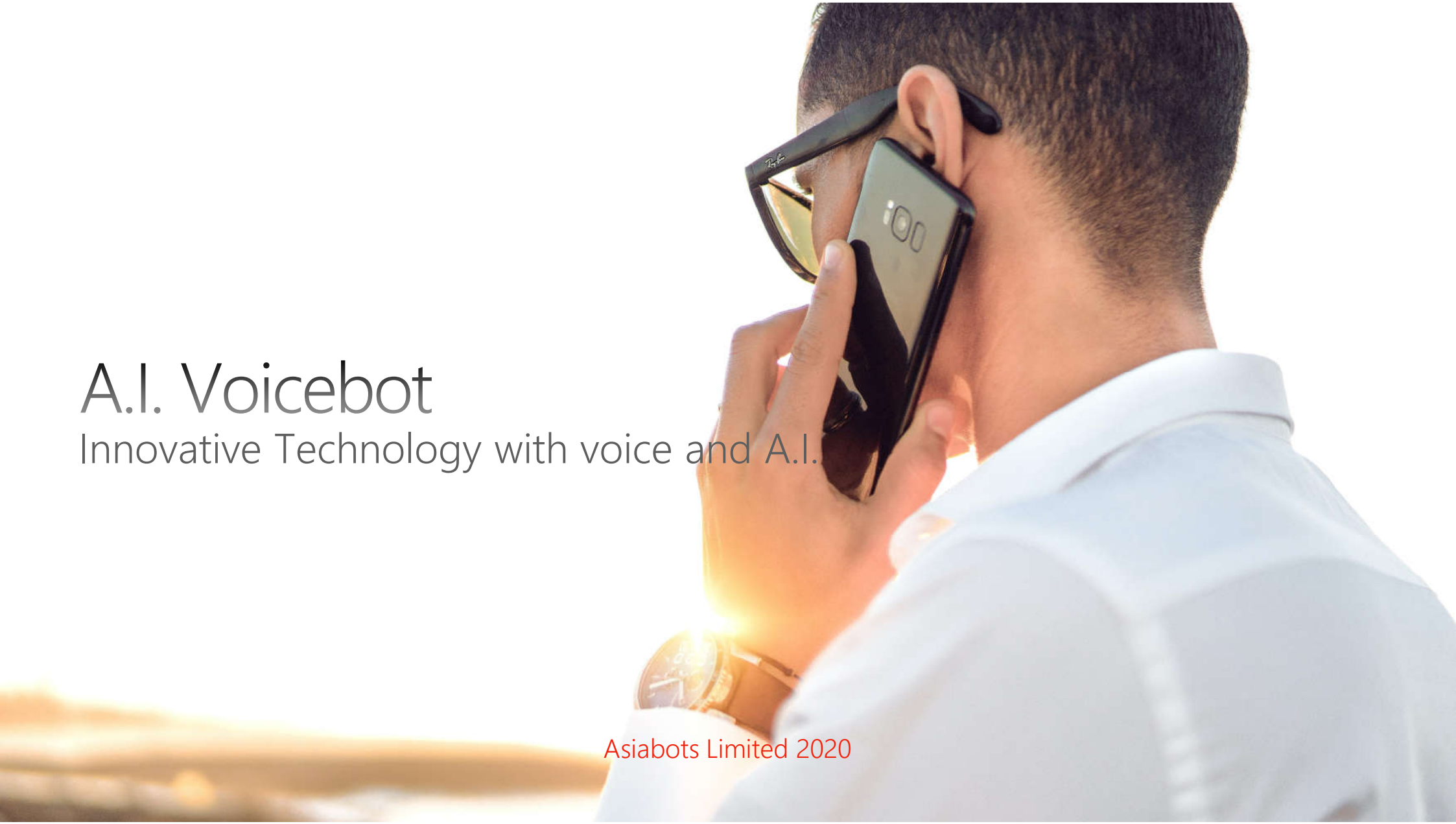
廣東話語音合成引擎示範

歡迎試聽微軟研發嘅

A.I. Voicebot

Innovative Technology with voice and A.I.



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AI VoiceCall

Works with「AI Voicebot」

Uniqueness

There are plenty of repeatedly task in Live CS call service, AI Voicebot is able to handle voice call related tasks with flexible business logic, it reduces cost of CS handling and unlock new marketing and sales gateway for businesses.

Key features

Custom and flexible call logic

—-

NLP / Press-key built call

—-

Smart call trigger from CRM

—-

Redirect to human CS

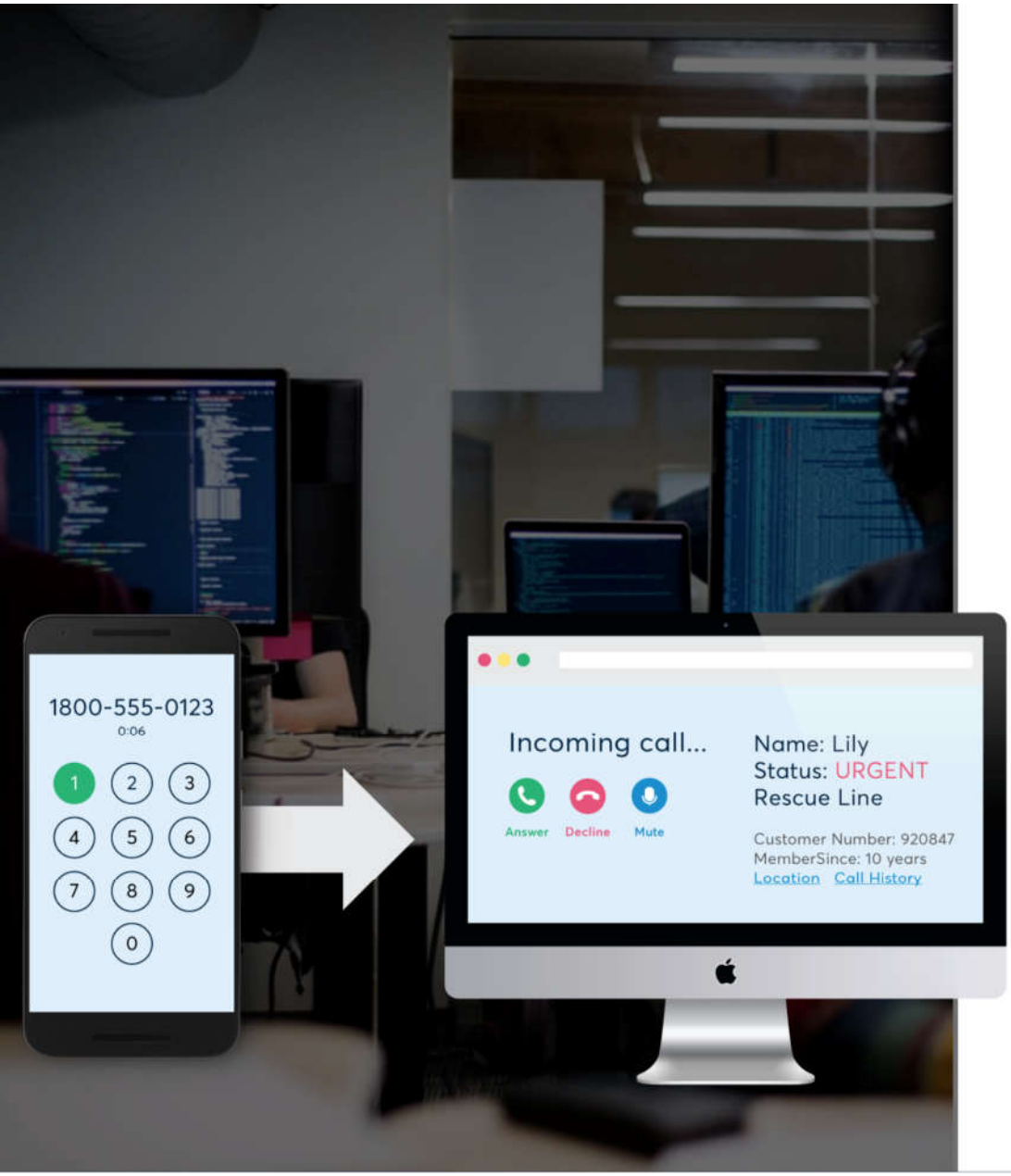
Admin CS Live Chat panel support voice, text enquiry at the same time

Real time translation

—voice to text text translate then text to voice multi languages

Integration to Whatsapp and CRM

—-phone integrate to WhatsApp



Business use-cases

Outbound calls

Reminder/ Notification calls

- eg. **Scheduled calls to users for reminders , morning call, billings, announcement**

AI Survey/ AI cold calls

- eg. **Voice survey trigger from a CRM data base with conversational interaction with customers**

Marketing / Enquires followups

- eg. **Customer gets a call from an enquires from a website followed by marketing materials**

Business use-cases

Inbound calls

Customer filtering

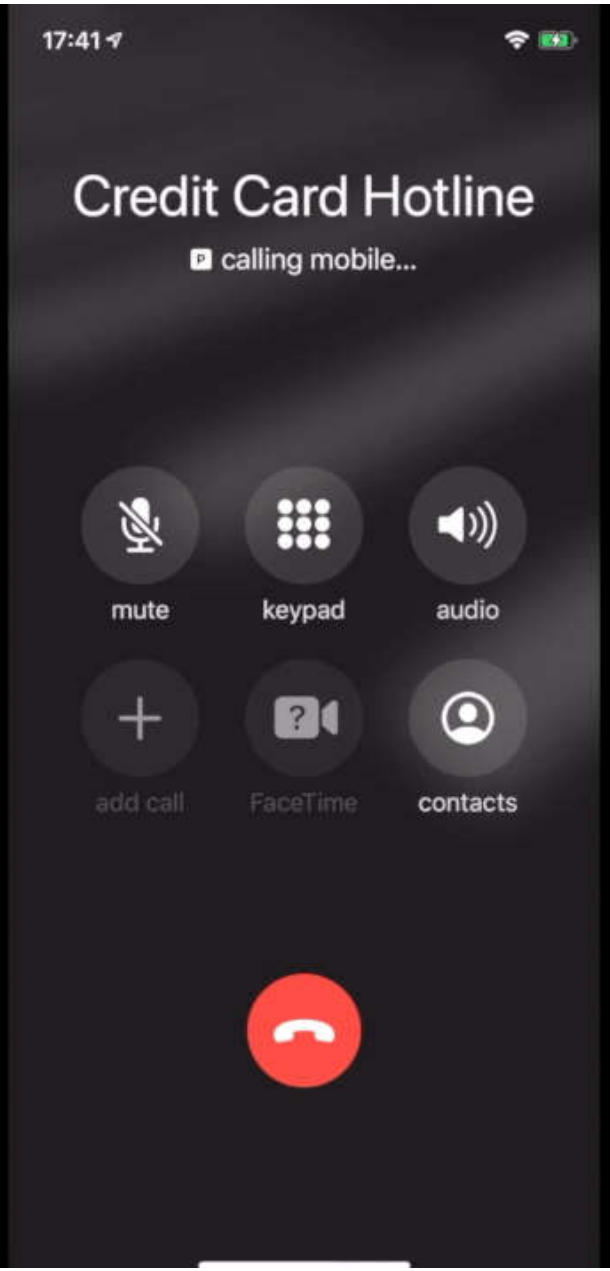
- eg. **Filter and segment customers gateway before assigning to the designated live CS.**

Handle voice enquires

- eg. **Handle voice call enquires with AI voicebot. Answer FAQs questions without human CS involved.**

Receive voice message enquires in Non-office hours

- eg. **Noted in voice message and reply by calls or whatsapp messages in scheduled time**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Credit Card Hotline
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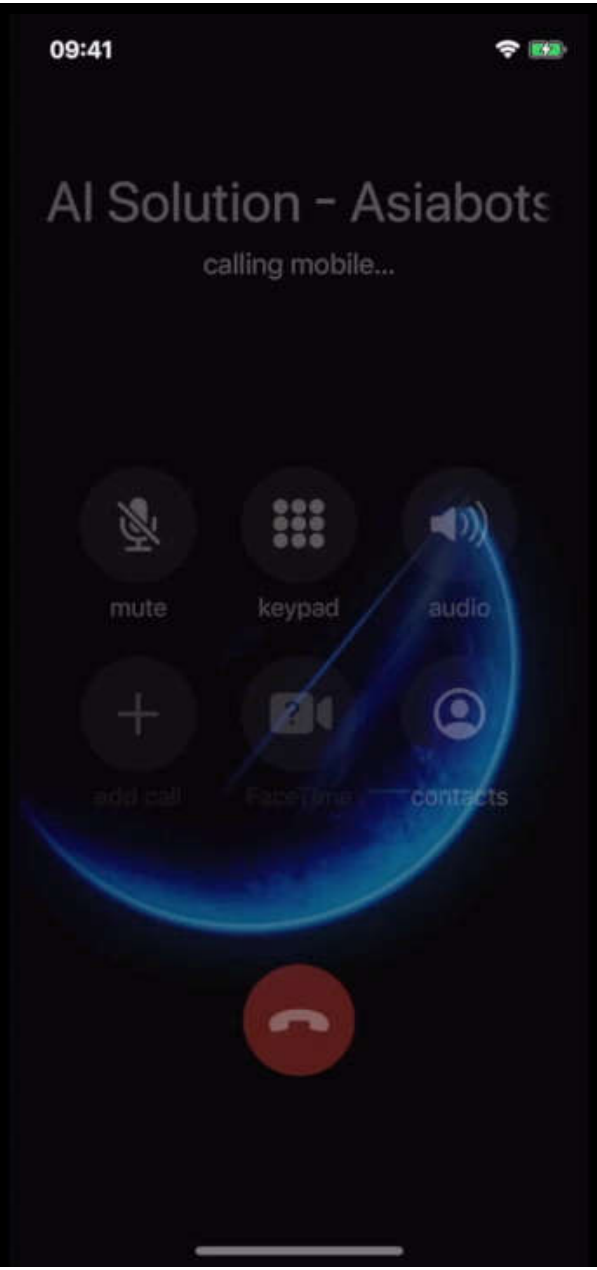
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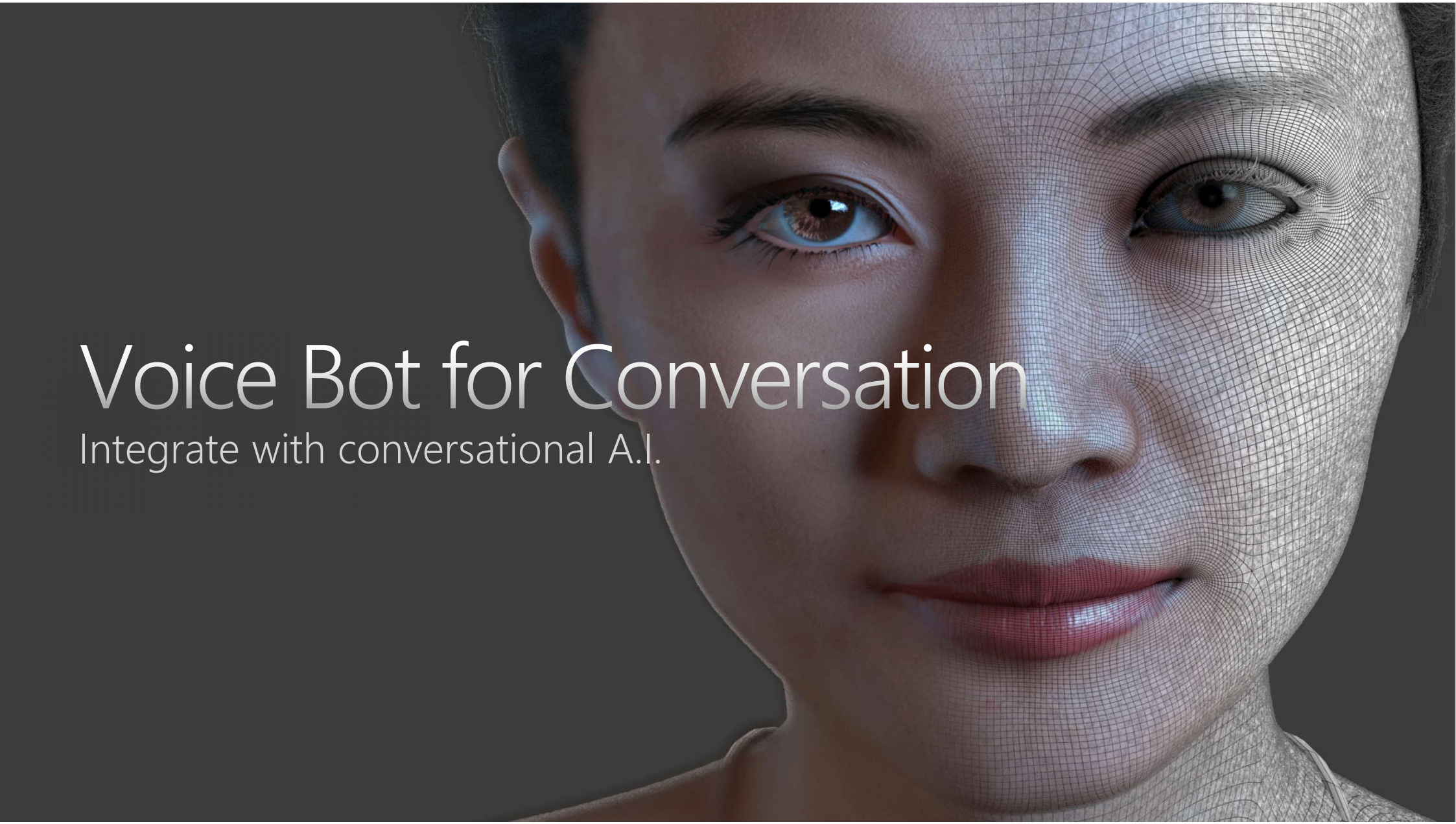
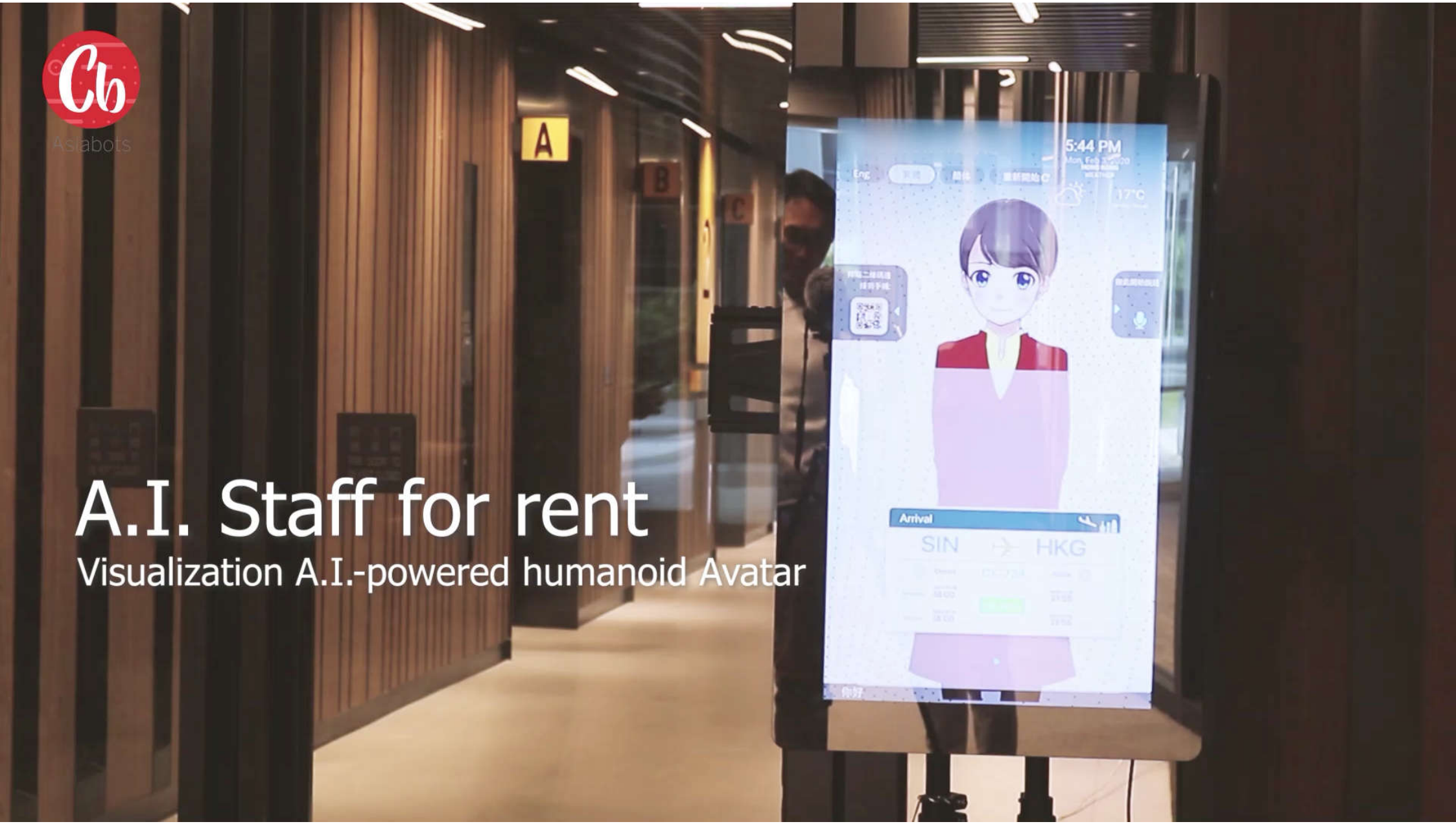
AI Solution - Asiabots
calling mobile...
mute
keypad
audio
add call
FaceTime
contacts


Voice Bot for Conversation
Integrate with conversational A.I.



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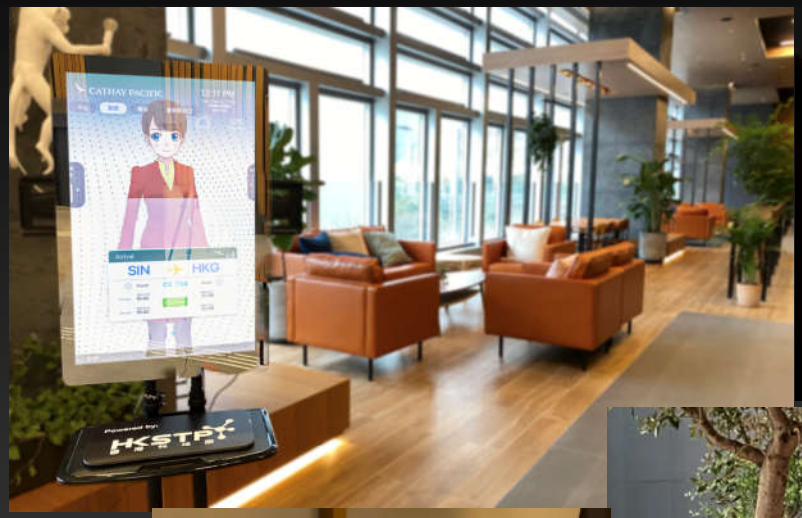
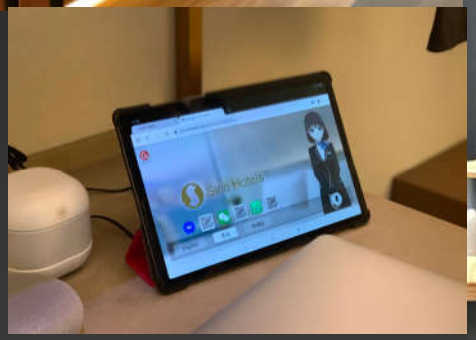
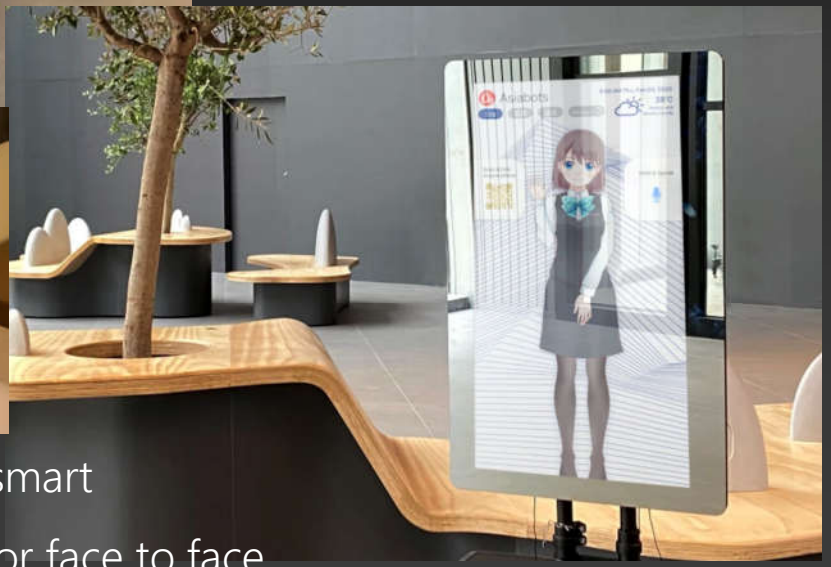
A.I. Staff for rent

Visualization A.I.-powered humanoid Avatar

A.I. Virtual Agent







Integrated with hardwares such as smart Mirror, Digital signage and robots for face to face customer service.

A.I. Virtual Agent

Integrated with hardwares such as Google Home,

Amazon Alexa for voice input and for control

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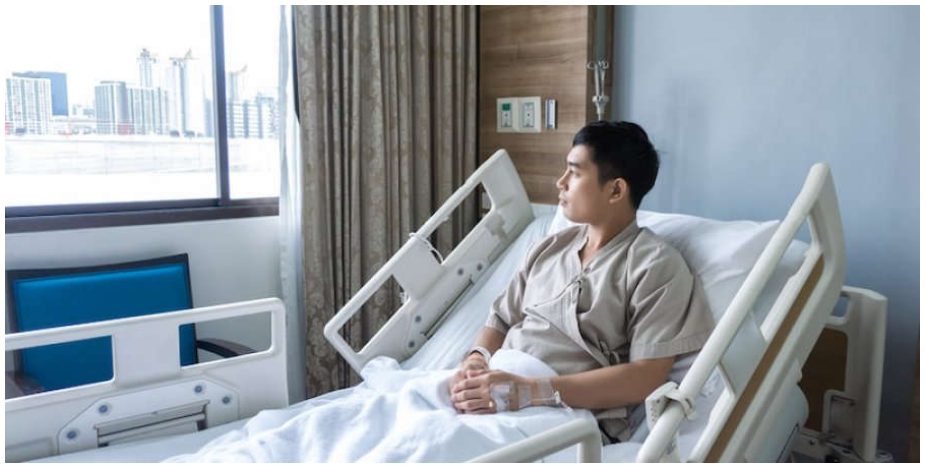
Smart Hotel



Smart Hospital

Smart Lounge

Unmanned Store

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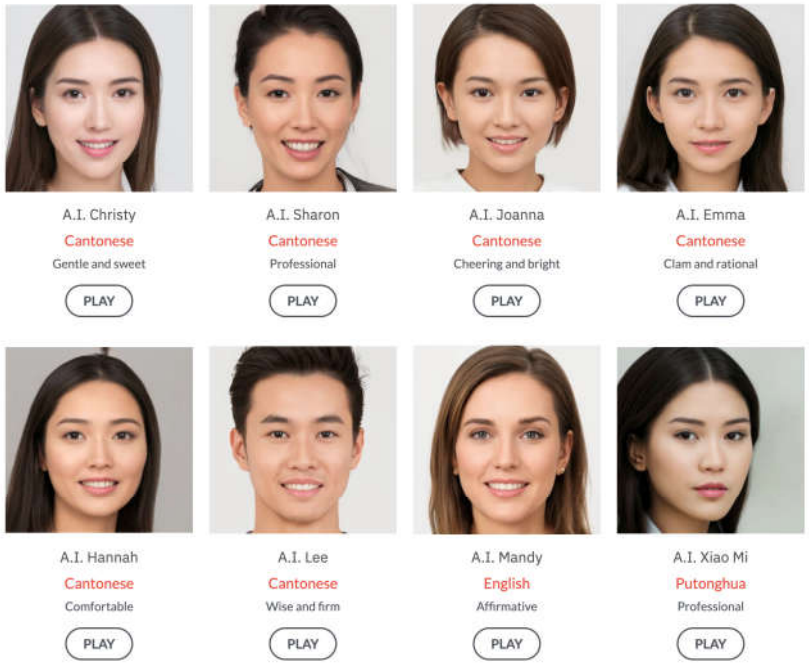

MRC Engine

Machine Reading Comprehension is the engine for a bot to enhance its ability for expand its domain knowledge by a fast & convenient way. Bots can answer questions without training.

Voice Emotion Engine

Voice emotion engine simulate the mood and feeling like real human to provide a natural customer servicing experience. Recently Asiabots can create 13 different styles of emotions in speech.

Emotion Detection

Understand the mood of conversation by the words and sentences a human picks, and the voice tune they deliver the speech.

Voice Cloning Engine

Voice cloning simulates the sound and voice of particular person. Voice becomes a brand's avatar.

Demonstration https://www.asiabots.com/aivoice

投资先机 MOMENTum MAGAZine
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now TV
頭條日報
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明報
IngDan 硬蛋
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橙 新聞
AI

Asiabots

Clients

HKSTP 香港科技園

中銀集團保險有限公司 BANK OF CHINA GROUP INSURANCE COMPANY LIMITED

SIEMENS Ingenuity for life

盈健醫療 HUMAN HEALTH

AIA

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易寶通訊 EPRO TELECOM

政府資訊科技總監辦公室 Office of the Government Chief Information Officer

香港教育大學 The Education University of Hong Kong

UL Underwriters Laboratories

IVE

SWIRE PROPERTIES

機電工程署 EMSD

FWD 富衛

香港寬頻 HONG KONG BROADBAND NETWORK

hkdc Hong Kong Design Centre 香港設計中心

FASHION PMQ

香港大學 THE UNIVERSITY OF HONG KONG

SINO GROUP 信和集團

GemVCare Your Genes • Your Gem • Your Health

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McDonald's

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